**Sunil Golla**

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Cleveland, Ohio.

**Professional Summary:**

* Experienced Business Analyst with about 8 years of extensive experience in System Analysis, Business Analysis, Client Relationship, Delivery Management in Onsite-Offshore model, SAP modules like, Materials Management, Quality Management, Warehouse Management, Software Testing, SAP testing and Team leading & training.
* Extensive Scrum and Agile experience, including blending Agile practices with existing processes as well as gaining executive and organizational support for transitions to Agile practices.
* Experience in recognizing and understanding the various design models, including UML diagrams, detailed design entity-relationship (ER) diagrams, and data flow diagrams.
* Capable of producing various documents like Business Requirement Document (BRD), Functional Requirements Documents (FRD), User Acceptance Test cases and User Manuals.
* Conducted BRD and Joint Application Development (JAD) sessions, worked with Subject Matter Experts (SMEs) for detailed functionality aspects of business process and carefully updating the information to the requirements in an easily understandable format.
* Experience in performing **‘**As Is’, ’To Be’ and Gap Analysis to identify the deficiencies of the current system and to identify the requirements for change in the proposed system.
* Knowledge and understanding of integrations between different areas like Order to Cash (OTC), Procure to Pay (PTP), Manufacturing and Transportation.
* Lead communication across different IT and business teams, taking a lead role in coordinating efforts, utilizing proven knowledge of IT and roles and responsibilities within the organization.
* Worked on Fiori application enhancements like Physical inventory, cycle counting at HU, Storage bin, WM storage level and Delivery w/o reference for In-DC WM system.
* Worked with various goods movements of handling units like Good Issue, Goods receipt and other movements like reversals & general goods movements posting.
* Worked on various Warehouse processes like Creating stocks, checking the bin status reports, moving the stock from bin to bin, transfer posting of material from one plant to other and/or from one storage location to other, created process orders and several customized transactions done by the business.
* Highly experienced with Visio and Lucid charts in creating System/Process, Product flows and Architecture diagrams.
* Revised current test cases to reflect changes made to the Test Plan documentation for new functionality and performance issues.
* Used Quality Center as repository for requirement analysis, design test cases, Execute test cases, Bug tracking and reporting.
* Good experience with Software Testing Life Cycle (STLC) such as planning, analyzing, design and execution.
* Extensive experience in Quality Assurance and Analysis with expertise on Smoke testing, Functional testing, and Regression testing.
* Strong command on Unit Testing, Integration Testing, User Acceptance Testing (UAT), SAP ALM, JIRA X-Ray, performance test and Regression Testing using HP Quality Center and Worksoft certify.

**TECHNICAL SKILLS:**

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| --- | --- |
| Technical Skill | Tools |
| Testing Management Tools | ALM Quality Center, Microsoft TFS, Worksoft Certify, ValGenesis |
| Bug Tracking Tools | ALM Quality Center, JIRA. |
| SAP Modules | MM/WM/QM |
| Methodologies | Waterfall, Agile |
| Other Skills/Package | MS Office (Excel, Word, Power point), Visio, Lucidchart, MS Project, Outlook, SharePoint. |

**Professional Experience:**

**Cardinal Health Dublin, Ohio**

**Business Analyst June 2021 – Present**

Cardinal Health is a distributor of pharmaceuticals, a global manufacturer and distributor of medical and laboratory products, and a provider of performance and data solutions for healthcare facilities. With operations in more than 30 countries and approximately 44,000 employees globally, Cardinal Health is essential to care.

**Responsibilities:**

* Worked on a divestiture project and responsible for overall coordination, integrity, planning, prioritization, and completion of project deliverables.
* Performed Document Analysis and conducted Stakeholder meetings to elicit, analyze, and validate functional requirements.
* Worked on Visio and Lucidchart creating Architecture diagrams – integrations between different systems, Business System flows and Product flows for various Business transactions and several lane executions in Supply Chain space.
* Managed daily meetings and tracked progress on tasks in JIRA board with the team to meet the deadlines. Strong collaboration, multi-tasking and organization skills
* Identified, analyzed, and translated the functional and non-functional business requirements into concise user stories, system use cases that contributed to efficient software development.
* Worked in International implementation project as a Business Analyst and have clear understanding of SDLC (Software Development Life Cycle) process.
* Hands on experience gathering requirements and creating functional specs, and strong SAP integration experience with EDI, WMS, NonSAP systems
* Part of Build team and done extensive testing during the ITC1, ITC2 and ITC3 phases in GSC and OTC areas.
* Executed several cut-over activities during go-live of the project and performing several tasks in the hyper care and production support by managing different incidents, enhancements and defects.
* Daily monitoring of batch jobs and Idoc failures, etc.
* Experience in working with QA team to develop the Test plans, Test scenarios, Test procedures, and Test cases to ensure adequate testing in SAP.
* Extensively used MS Excel in creating charts and tables for the data collected.

**Perrigo Company plc. Allegan, Michigan**

**SAP Business Analyst (MM/P2P) Oct 2019 – April 2021**

Perrigo Company plc is a leading global healthcare company that develops, manufactures, and distributes over the counter consumer goods, prescription (Rx) pharmaceuticals, nutritional products, and active pharmaceutical ingredients (API).

**Responsibilities:**

* Performed GAP analysis of AS IS TO BE systems and modelled them for better understanding of the business process. Created BRDs and FRDs.
* Worked in a team for claim processing and was involved in prioritized claims, identified problems, and prepared an action plan.
* Document requirements for new functionality as required in support of the Supply Chain processes, which may include SAP application configuration, custom enhancements, and custom reports.
* Developed Functional Design Specifications in support of existing and new application requirements and worked on various changes to the existing transactions and reports in SAP (like Shelf life list, MRP discrepancies, BOM tables, etc.).
* Worked on various Warehouse processes like Creating stocks, checking the bin status reports, moving the stock from bin to bin, transfer posting of material from one plant to other and/or from one storage location to other, created process orders and several customized transactions done by the business.
* Managed change requests, bugs associated with reports in both Jira and Service now.
* Supporting continued use and maintenance of MM area through ticket management using Service now ticketing tool, user instructions and identification of root causes of recurring problems or trends.
* Worked on data extraction from various tables in ECC for SAP Ariba Spend Analysis project and also data enrichment processes.
* Designed and supported in Test cases, Test plan creation and Companion Guide from development stage to production, including both internal and external requirements.
* Used SharePoint as project data repository for project.
* Conducted Business Requirements walkthrough with the business owners as well as the Technical Stakeholders.
* Documented the UAT Plan for the project and worked with the UAT Team to ensure every acceptance criterion for the requirements has been included in the UAT task plan.
* Used Agile Scrum methodology concept in the design and development of the reports.
* Worked on converting user stories into technical user stories to identify system impacts. Worked as liaison between business and technical personnel to ensure a mutual understanding of processes and applications.
* Worked closely with the testing team, S/4 team and support while testing the business processes after enhancements and customizations to the existing SAP transactions were made, using Worksoft Certify End-to-End Test Automation tool.

**Campbell Soup Company/DXC Technology Portland, Oregon**

**SAP Technical/Business Analyst Nov 2018 – Sept 2019**

Campbell makes a range of high-quality soups and simple meals, beverages, snacks and packaged fresh foods.

**Responsibilities:**

* Analyzed the AS-IS condition of the existing system, TO-BE analysis, FIT-GAP analysis, involved in blueprint phase and conducted workshop for collection of functional requirement specification, configuration, and modifications to suit the business requirements.
* Responsible for overall coordination, integrity, planning, prioritization, and completion of project deliverables.
* Performed Document Analysis and conducted Stakeholder meetings to elicit, analyze, and validate functional requirements.
* Defined, analyzed, and prioritized product requirements, product roadmap, and user stories.
* Performed various processes like goods receipt, creating Transfer orders (TO), creating manual inspection lots, skip lots, Results Recording, Defects recording, Usage decisions, checking the posting change notices.
* Worked on Sales Order Processing including, Sales Order Creation, Pricing, Customer Master setup, Account Determination, and other OTC processes.
* Identified, analyzed, and translated the functional and non-functional business requirements into concise user stories, system use cases that contributed to efficient software development.
* Developed and implemented Databases, data analytics and other strategies to optimize statistical efficiency and quality.
* Experience in working with QA team to develop the Test plans, Test scenarios, Test procedures, and Test cases to ensure adequate testing of software.
* Created technical documents and led power point and VISIO presentations for the development of financial and technical applications for the purpose of the departmental user-base and for audit.
* Planning capacity for offshore team and track deliverables as per the schedule and effort.
* Participated in weekly meetings and discuss modification request with management team.

**Starco Impex, Beaumont, TX**

**Process Analyst Jan 2018 – Oct 2018**

Starco Impex is a volume distributor specializing in convenience store merchandise to business only. Starco sells to the retailer, wholesaler, and distributor.

**Responsibilities:**

* Served as a liaison between the warehouse, purchasing, inventory management, sales, logistic, and finance departments to ensure a proper flow of product through the supply chain.
* Performing gap analysis and Identify gaps between As-Is and To-be processes and document those gaps and align them with People, Process, and Technology categories.
* Responsible for creating and reviewing business requirements, functional specifications, project schedules, documentation, and test plans.
* Involved in Production Support activities include analyzing customer problems, suggest solutions, implementing changes, and test the changes in Purchasing and Inventory Management.
* Designed and developed Use Cases, Activity Diagrams, Sequence Diagrams, using dot io tools.
* Implemented a Traceability Matrix and a User Requirement Specification Document (URS) to verify the functionality coverage.
* Developed timelines for project delivery and managed projects and resources to successful completion. Involved in developing the test strategy.
* Help developed QA Test plans for Functional, Integration and System Testing.

**Rico Auto Industries Gurugram, India**

**Business Process Analyst Nov 2014 – Sept 2015**

Rico is a world-class engineering company supplying a wide range of high precision fully machined aluminum and ferrous components and assemblies to automotive OEMs across the globe.

**Responsibilities:**

* Took part in extensive discussions with clients, user, developer, and SMEs to get a detailed understanding of the business processes and the application requirements and then translated them into relevant technical requirements for the application developing team.
* Worked on converting user stories into technical user stories to identify system impacts.
* Carried out JAD Sessions with every stakeholder in the project.
* Took part in AS-IS analysis and TO-BE for the system.
* Maintained and updated the Requirement Traceability Matrix.

**DOZCO India Pvt Ltd. Kolkata, India**

**SAP MM/QM Consultant Oct 2013 – Sept 2014**

DOZCO deals in general engineering items with a focus on Mining Machinery Spare Parts and is into Manufacturing of Attachments and Parts for Mining & Construction Equipment.

**Responsibilities:**

* Provided production support to the existing SAP design, SAP application configuration, and custom System Enhancements and integration points.
* Developed Functional Design Specifications in support of existing and new application requirements and worked on various changes to the existing transactions and reports in SAP.
* Created QM Inspection Lot, QM Quality Info Record, Inspection Plan, Master Inspection Characteristic, Sampling Procedure and Result Recording and Usage Decision for Inspection Lot, Quality Notification.
* Worked in Procure to pay cycle covering the critical aspects of Purchasing, Inventory Management& Invoice Verification which are in SAP MM

EDUCATION: Bachelor of Technology, India – 2013.

Master of Science, US – 2018.